

Green Machine Lawns offers a bunch of different ways to pay. You can pay online, be mailed an invoice, or even pre-pay for the entire season. Below we will list our options and anything else we think you, our customer should know.

Monthly Payments:

A: Online Bill Pay - If you choose this option, we send out a invoice at the end of the day. The invoice details the amount you owe, and what we did. You do not need to pay this right away. If we cut you 4 times a week, or even bi-weekly, you can wait until the end of the month to pay. However, payment will be due, before your next scheduled cut the following month.

B: Mailed out Invoices - If you request we mail you an invoice, we send out all invoices at the end of the month. All payments are due on the 12th.

C: You can pay upon arrival.

Season Prepay:

The Season Prepay plan is based on 27 weeks of lawn mowing service. By paying your lawn services before the season begins, you get a discount off the total for these services. This is a great way to save on your lawn care, with a significant discount. The average season ranges from mid-April to mid-November, which gives Green Machine Lawns about 33 plus weeks to complete the 27 weeks of service. If at the end of the season the 27 weeks have not been completed, a refund will be issued in the form of trade for extra services, a credit to your account, or monetary refund. Green Machine Lawns has offered the Season Prepay option for 7 years now, and many customers have taken advantage of this discount over the years. Green Machine Lawns has always endeavored to ensure that the full value of the payment is received if not more.

However, Season Prepay customers will be subject to the minimum monthly charge term. If your lawn burns out during dry weather conditions, you will still be assessed a minimum of 2 cuts per month. Those assessed cuts will be counted toward the minimum of 27 cuts per season.

For any bi-weekly lawns, we do NOT cut twice. Grass grows a lot more when its been 2 weeks without being cut, we will cut on a much higher setting so your grass is not clumped, but if you want us to go over it again, we will have to charge an up-front fee. We recommend everyone go to weekly.

Now for the small print. If you move, the pre-pay is still in effect at the following address that was stated on the signed contract. We can continue cutting the new residents that have moved in. It is their choice if they would like to continue service or not. If you would like to transfer services to your new residence, we can as well, as long as the yard is the same size and within our mowing radius. If for some reason Green Machine Lawns has to end your services before the full season is complete, you will be refunded for any balance remaining. You will not receive monthly statements, but your services will be recorded and you may request a service history at any time in the season. We do not refund prepays after the check is deposited.

The Season Prepay is the only discount program that Green Machine Lawns will offer for the season. Those customers that don't prepay will be on the pay as you go program, at full price.

We do not plan on offering additional prepay offers after the April deadline.

Pay as you go customers...

All payments must be made by the end of the month. If you have not paid the lawn cuts before the start of your next cut the following month, we unfortunately will not be able to get you cut, and you'll be charged an additional 10% fee. Once your bill and fee is paid, we will then get your lawn cut the following week. This just helps us assure we are getting paid for our services as well.

FUEL ESCALATION CLAUSE:

Green Machine Lawns reserves the right to add a fuel surcharge in the event of major fuel price spikes throughout the season. This goes for regular and prepay clients. For more information about the escalation clause feel free to contact Green Machine Lawns.

Long Grass Policy:

In cases where your grass is overgrown (greater than 6 inches), we often have to charge an additional fee. This compensates the lawn service provider for the additional time it takes to complete the job. Therefore, we reserve the right to charge \$45 in addition to the original price in cases of overgrown grass.

In cases where the grass is extremely overgrown (taller than 12 inches), we will provide you a custom quote for the completion of the job, as in these cases it often takes much more time and/or specialty equipment.

WE DO NOT DOUBLE CUT LAWNS. WE RECOMMEND WEEKLY LAWN CUTTING TO KEEP THE QUALITY OF THE LAWN FRESH!

These policies ensure our hardworking service providers are fairly compensated for the time they spend on each job.

Last updated: March 20, 2022